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(CIS Division)

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North Block, New Delhi
Dated 28th February, 2018

Subject: Sub-Committee to examine the issues related to CIS operation.

The Undersigned is directed to enclose the Minutes of the meeting held under the Chairmanship of JS (CIS), MHA on 26th February, 2018 to discuss the CMS project implementation for further necessary action.



(Rakesh Kumar)

Under Secretary to the Govt. of India.

Tel: 23093584

HP (HQ)
R

Encl: As above

HJ

To,

DOPs of all States / UTs (as per list enclosed)

SP (HQ)
7/3/18


9/3/18
Web office / CCNS

31
12/3/18

Minutes of the meeting held on 26th February, 2018 on CMS project implementation:

A meeting was held on 26th February, 2018 under the chairmanship of Shri Kumar Alok, JS (CIS) and attended by the representatives of State LEAs, DoT & C-DOT. List of participants is at Annexure. Experience of using CMS and installation of LEMF at pending locations of State agencies was deliberated.

1. Representatives from MP, UP & Punjab have informed that they have already deployed LEMF and using it. In general, they expressed satisfaction with CMS and observed some difficulties being face by the LEAs while working with CMS. Following issues were pointed out:

a. There is difficulty in getting execution of intercept orders after office hours and holidays from TERM cells, BSNL & MTNL. DoT acknowledged the issue and informed that they are in the process of ensuring 24x7 manning of RMC by taking staff on deputation. JS (CIS) emphasized that to start with, DoT must take appropriate steps to immediately man RMCs 24x7 where States are already using CMS facility. Option of getting manpower on attachment from States can be explored by the DoT for the deployment of 24x7 facilities at RMCs. UP representative informed that new series of numbers are not being updated by the TSPs, which creates problems in provisioning in CMS. JS emphasized that DoT should call a meeting with State LEAs which have already started using CMS and BSNL/MTNL to sort out the operational issues for ensuring strict compliance of intercept orders.

(Action by DoT)

b. LEAs expressed concerns over no redundancy of link between LEMF and RMC as well as backup redundancy of ISF at TSP end. DoT representative informed that end link redundancy can be obtained by LEAs as they wish, however MPLS backbone is of BSNL. DoT was requested to examine the issue and propose a workable solution at the earliest to ensure redundancy of appropriate elements and bandwidth for fail proof operation of CMS.

(Action by DoT/C-DOT)

2. Representatives from other States informed that their cases for procurement are either at financial stage or under process for approval. JS informed the gathering that project has been approved by the Cabinet for the implementation of CMS project for the lawful interception procedures. States have to expedite the procurement & installation process within a time limit. States Administrations to be requested expedite procurement process for LEMF and conclude within next 3 months.

(Action by States/MHA)

3. Maharashtra representative informed that BSNL & MTNL are charging for MPLS use at commercial rates, which should be waived of / discounted as it is for national security purpose. On training charges for training by C-DOT, C-DOT clarified that no training charges are levied for the training. It was decided that Maharashtra & DoT will put out a call for the same through the JS (CIS) for

4. MP also informed that they are facing difficulty in the CMS in getting access to the interception of numbers belonging to telecom outside State in case of emergency numbers. On the issue of electronic approval, JS informed the members that a Committee has been constituted to expedite the process for defining workflow, SRS and subsequent development of e-Provisioning & e-Approval application in CMS. It will enhance the automated process of the lawful interception. JS also requested DoT to finalize the SOP on CMS in consultation with the key stakeholders.

(Action by MHA and DoT)

5. On the issues related to extended facility of content to remote locations through mediation issues and other connected issues raised by the State LEAs, it was decided to constitute a Sub-Committee of MHA, DoT, C-DOT and representatives from Madhya Pradesh, UP, Maharashtra, Assam, Jharkhand, Andhra Pradesh, Telegana & Delhi to the all connected issues with CMS operation. Other State LEAs may also be called in discussion.

(Action by MHA)

6. JS (CIS) summing up the deliberations expressed urgent need to utilize the CMS to its full potential at the earliest. He advised that terminal mode may be used to get hands on experience but LEMF mode must be deployed at the earliest to ensure security and accountability as envisaged in CMS. He also advised DoT & State LEAs to discuss the bilateral issues related to CMS operation to ensure improvements in the system. All State LEAs were requested to expedite their procurement process for LEMF and conclude within next 3 months.

Meeting ended with vote of thanks to the Chair.
